DELOSICE July 2022 TABLE OF CONTENTS

UTHER OWERS 

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From the Desk of The Executive Director KIM MENDOZA

Can you believe summer is here? I certainly love walking around seeing all the flowers and plants growing – in addition to the wildlife. I even enjoy the warmer weather, although I know it isn't everyone's cup of tea.

With that said, I need to mention that I am not the only one who enjoys the warmer weather...

We have seen a rise in the number of individuals loitering on the property. Some just wanting a place to sleep... others looking to see what they can steal.

The security desk has also been contacted by residents stating we should do something about individuals jumping the fences. First and foremost, the safety and security of residents and the staff are a top priority.

Sending a staff member out to confront trespassers could put them in danger. If you happen to witness someone jump the fence or involved in suspicious activity, please contact the Security desk or the Dover Police Department.

Security is constantly monitoring the cameras and, as soon as they see something, they will contact the police. Some individuals are confronted and either arrested or taken off the property, depending on the situation. However, there are times we don't see something soon enough and/or the police don't make it here in time. So, if you see something – say something.

Another word of caution... if you happen to be going outside when it is dark, please be aware of your surroundings. Ensure you have a cell phone on you so you can notify security if there is a concern.

Other Topics to Be Addressed:

Cigarette Butts – I walk around outside on a regular basis and see cigarette butts all over the place. There are designated smoking areas and they have a place for you to deposit your

butts. I realize some individuals may choose to smoke in other areas (at least 50 feet away from the building); if this is you, please make sure you deposit your butts in the appropriate container prior to entering the building.

Candles – Although they smell really good, they have a huge potential to be extremely dangerous. We recently had someone who had been away overnight call the desk and ask them to check their apartment because they had left a candle burning. Security informed them that burning candles in the apartment is not allowed. This is a perfect example why. In this situation, the candle had burned itself out, but imagine what could have happened?

Clogged Toilets – Toilets get clogged and sometimes we are not able to get them cleared ourselves. The problem occurs when a toilet is continually flushed causing the water to overflow and run onto the floor. <u>PLEASE</u>! If your toilet becomes clogged and doesn't clear itself, or you can't clear it on your own, notify the security desk immediately!

YOUR RESIDENCE:

I am sure, when you go out of your apartment, you can see the improvements and general cleaning that goes on around here regularly. Why do we do this? Two reasons: One, we take pride in our jobs here and want to do the best we can. Two, and most importantly, we want *your* home to be as nice as possible and will be a place you are proud to call home.

TAKE CARE: One of the things that I find to be frustrating is when people just don't seem to care and will make a mess and leave it, or throw litter on the property. I completely understand that accidents happen. If you are not able to remedy the situation yourself – contact the security desk and someone will take care of it.

(Continued from page 2)

Litter: There is NO EXCUSE for it. Recently, a visitor put two dirty diapers and a corn dog out in the parking lot next to where they were parked – and left them! If you would like Luther Towers/Luther Village to be a place you are proud to call home, *can you do your part?* Report problems you may have, and PLEASE inform your visitors this property is NOT a trash receptacle.

Illegal Activity: One thing that is extremely concerning is watching residents and visitors on the property engaged in illegal activity. As most of you are aware, we have cameras on the property for various reasons. But the safety and security of staff and residents is the most important one. Security is monitoring these

cameras regularly. When they witness something suspicious, it is logged for me to review more closely. Although some actions are not as clear as others – some photos clearly show individuals purchasing drugs from individuals on our property.

Let Me Reiterate <u>ILLEGAL DRUG USE IS NOT ALLOWED</u> on Federal Property and, if you are caught using, you will have your housing terminated, and anyone visiting involved in this type of behavior will be banned from the property.

If you witness something, or have knowledge of this type of activity, please contact the authorities and/or the security desk.



From the Desk of The Deputy Director JESSICA PARSONS

I hope everyone is loving the warmer weather and getting outside to enjoy some fresh air. Be sure to stay hydrated!

We have performed some fire drills in the past few weeks. Your safety is our number one priority; these drills help us to identify any problems or improvements that are needed. Luther Village I, II, III and Luther Towers III all did a great job getting out in a timely manner. Remember to always treat fire drills as a true fire so you're prepared in the event of a real fire. Unannounced fire drills will be done at least annually so always be prepared. Please review the helpful guidelines from Kelly in this newsletter.

Rent: Rent withdrawal is done using your bank account number and routing number. It is not pulled using your debit card number. Therefore, if you receive a new debit card with a new number and/or expiration date there is no need to inform Accounting. The only time you need to update your information is if you change the bank account number from which your rent is currently being pulled.

Laundry Etiquette: We ask that residents remove laundry in a timely manner so that others can use the washers/dryers without waiting. We have had some occasions of laundry being left for long periods of time and removed by other residents. If you find that laundry has been left for long periods of time, please contact the security desk and allow them to contact the individual to remove the clothes. Please do not remove the laundry yourself as this can cause other issues.

Bingo is for the enjoyment of our residents. Outside individuals are not allowed to attend bingo. As a resident, if you would like to watch bingo without playing, you may do so; however, if loud conversation is interfering with or disturbing, then we ask you leave the area.

This next paragraph regarding scams was in a previous newsletter. I am copying this here again because we have a few recent incidents where a resident lost out on a lot of money.

March 2022 Newsletter:

We have had an increasing number of residents who have been scammed by individuals. These residents have lost all their money. The scammers will portray they are in a relationship with you and convince you that eventually they will unite with you. Some things they might ask you to do are: send gift cards and ask for your account information.

One of the most popular scams is Bitcoin. Bitcoin-Mining scams will promise to give you 50% return on your investment every month. During the first month of this scam, you send the scammer money, then they send you your money back plus a little bit extra. Because you got a return on your money, the next month you're likely to invest more. The scammer will keep sending your money back until you invest a large amount. Then they take it all and run. Bitcoin scams can be devastating. Because cryptocurrency is not backed by the government, if you have been a victim of a scam, there is no customer service representatives to call. If anyone is asking you to send money or they want to send you money, you should be very cautious because, more than likely, it's a scam.

We are always excited when we can do improvements to the grounds or buildings. Below are some upcoming projects. We strive to make this a place you are proud to call home.

Luther Towers II – expansion of laundry room Luther Towers III – improvements to landscaping

Luther Towers IV – newly remodeled reception area and computer area, public bathrooms

Luther Village II – new paint and carpet in Parlor. We are excited to see the results and we hope you will be too! *Continued on page 5*)

Rent will be pulled on July 5th

Please check with your bank to verify rent funds have been deducted *before* pulling your money out while assuming the rent was already paid. This will save you from Insufficient Funds problems.

Employee of the Month by Jessica Parsons



I would like to highlight Kari Ebert this month. Kari started with us in Security as a part-time employee over 5 years ago. She was promoted to Front Desk Supervisor a little over a year ago.

Kari is originally from Tennessee and has two children. In her spare time, she loves sewing and making art. Kari has been learning how to play the guitar this past year and loves all kinds of music from classical to 50s/60s to punk. She is a published author and poet with her first book called *Alphabet of Mo(u)rning* in October 2022 by Lily Press.

Front Desk Security is a vital part of our organization. The security desk is the first point of contact for most issues. Kari is continuously looking for ways to improve procedures and safety for the desk as well as the residents. She is always willing to help a resident and goes the extra mile to make sure things are done. Kari is tasked with many responsibilities, and she does it with ease. We are fortunate to have such a dedicated supervisor.

Lastly, if you haven't signed up for the Reptile Show being held on July 22nd, <u>PLEASE DO SO</u>. The room will be set up according to the sign-up sheets so we need a good head count. It can be costly to do certain activities and we strive to find new things for you to enjoy but your participation will determine if it is feasible to continue certain activities.

Luther Village residents will be provided transportation to the Towers for the event, so please don't hesitate to sign up. We look forward to an awesome day! Tessick



From the Office of Social Services TRICIA ROBINSON

Hello Everyone! 🩋

We have had great trips to ROSES & to BYLERS on the Bluebird! Chris, your driver, reported everyone had a great time and really enjoyed the ride. Thank you to those who are riding – it has had great attendance!

<u>PLEASE NOTE</u>

LUTHER TOWERS MOVIE NIGHT WEEK IS THE FIRST WEEK OF THE MONTH DUE TO THE HOLIDAY

Movie Night will be at Luther Towers Thursday, July 7th and at Luther Village on Thursday, July 21st at 5:30p.m.

The July movie will be "SAVING MR BANKS"

Starring Tom Hanks. Come join us for a great time! Sign up on the bulletin board in your building.

Oscar from SNAP (Food Stamps) will be available once a month at both campuses to assist our residents with completing a food stamp application (if you are not already receiving food stamps). He will be at Luther Village on Wednesday, July 6th at 9:30am in LV-I Parlor and at Luther Towers on Monday, July 4th at 9:30a.m. No appointment necessary – first come first serve!

Ceramics Class was put on hold for the month of June. The class will re-start on Thursday, July 7th. It is held every Thursday at Luther Village III in the Arts & Crafts Room from 12pm-3pm. Come on out for a good time!

We have a new Bluebird schedule posted in each building! Luther Towers and Luther Village will be riding all 3 days *together* on Tuesday, Wednesday and Thursday. I hope everyone enjoys the new riding schedule.

Don't forget EXERCISE CLASS every Monday at 10:15a.m. with Betsy! It is a great way to start your week and get moving!

Thank you, Tricia LISA HARSHBERGER Luther Towers Building I <u>Appointments</u>: 674-1408x131 Tricia



COVID TESTS: Anyone can Order another Eight (8) FREE COVID TESTS Contact: <u>CovidTests.gov</u> or call 1-800-232-0233

PERSONALS:

If you need adult diapers (pull-ups), incontinence pads (sanitary napkins), bed pads (sheet protectors)... please call Tricia at 302-674-1408 x131



From The Desk Supervisor - KARI EBERT

Happy July! We're officially more than halfway through 2022. It doesn't seem possible, yet here we are. If you're like me, July brings thoughts of the freedom we have here in America, as well as remembering how wonderful it is to live in such a diverse and interesting country. I'm always excited to hear people from different regions, different cultures, and different generations talk.

I have a thing for language, so I love to hear unique expressions or learn new words. For example, if my best friend's house is messy, she always says, "It looks like the devil had an auction in here!" I had never heard that before I met her. Moving to the south when I was young, I wondered at phrases like "over yonder," but I marveled even more at my brother-in-law's down-home sayings like "Can't never did nothing Couldn't couldn't do." That one blew my mind.

One of my favorite things about working at the security desk is hearing the different accents and phrasing of our residents. I love finding out where someone was born and raised, so don't be surprised if I ask you to repeat something or ask you where you learned it.

I believe this is the greatest gift that America has to offer the world. It's not power, or policy, or money. It's our beautiful people who make up a quilt of many colors. Do you know where your neighbor is from or what their heritage is? Have you gotten to know about their traditions and beliefs? Have you ever invited your neighbor to get to know your culture through food, song, or stories? Call me a Pollyanna, but I believe that this is how we promote understanding and peace. Getting to know each other and celebrate our differences will help America stay forever beautiful. Below is a poem about the beauty of both sides of a conversation:

QUICK REMINDERS:

Give Aways: Remember that any cloth items, including clothing, may not be laid out to give away. They will be thrown away by staff if found. Items to be given away, such as non-perishable food or household items, should only be put in laundry rooms or activity room counters in order to keep the public areas such as parlors and lobbies neat and tidy.

Problems: If there's a problem – such as loud noises after hours, the smell of smoke, or an issue that you witness for a short time – please notify the desk while that issue is happening. We can investigate certain things only while they are occurring.

GENEROUS LISTENING by Marilyn Nelson

A conversation can be a contest, or a game of catch with invisible balloons. They bounce between us, growing and shrinking, sometimes floating like cloud medicine balls, and sometimes bowling at us like round anvils. You toss a phrase and understanding blooms like an anemone of colored lights. My mind fireworks with unasked questions. Who is this miracle speaking to me? And who is this miracle listening? What amazingness are we creating? Out of gray matter a star spark of thought leaps between synapses into the air, and pours through gray matter, into my heart: how can I not listen generously?

MEET & GREET

Join Us!

Enjoy Meeting & Making New Friends.

While you're at it, have a snack & a sip.

Find out what you might be missing!



LUTHER TOWERS (I)A 6:00PM JULY 30TH, 2022

LUTHER VILLAGE (I)A 4:00PM JULY 9TH, 2022



WELCOME TO ROSEMARY CIRCLE



2nd Wednesday of Each Month

1:00 p.m. • LT I (conf room)

Fellowship, Prayer, Learning

ALL ARE WELCOME Sponsored by: United Methodist Women



Newcomers – Welcome, Neighbor!

- LT1 609 Josefina Lima
- LT2 C11 Sandy Keen
- LV1 1306 Melvin Johns
- LV3 3305 Barbara & Carl Garlic



From The Maintenance Manager KELLY HAUER

PEST CONTROL

Luther Towers Apartments July 27th...LT-4...4301-4316

Luther Village Apartments July 6th LV-3..... 2nd, 3rd, 4th floors

July 13th LV-2.... Entire Building LV-3.....1st Floor July 20th LV-1.... 2nd & 3rd Floors July 27th LV-1.....1st Floor

THOUGHT FOR THE MONTH Make Today So Awesome **Yesterday Gets Jealous!**

Kelly's Reminders:

With air conditioning season here, it is important to do the following things to help keep your apartment much cooler.

- Keep vents open and not blocked so air can circulate
- On hot sunny days, keep blinds closed (in upward position) to keep the sun and heat out.



By following these simple steps, your apartment will be kept cool and the a/c unit will work much better.

FIRE DRILLS

Luther Towers had their turn at the Fire Drill event on June 17th. We, as a group, scored well with the event coordinators! Our Maintenance Manager, Kelly Hauer, had a few guidelines to review with us.

- When the Fire alarm sounds, stop what you're doing, exit your apartment, head for the stairs to descend to the ground level, and immediately go All staff members are trained to assist with to your designated reporting station so no one has to search for you.
- Drills are intended to reenact an Actual Fire Event so that you will be prepared if a real fire event should occur. If it's treated as a "drill" with no sense of urgency, then you will not be prepared to deal with a real "sense of urgency"!
- Elevators automatically disable when the fire alarm is activated.
- Know how to descend the stairwell: Individuals who cannot move quickly must stay to one side of the stairwell allowing faster traffic to descend on the opposite side of the stairwell.



- Keep calm but move with urgency. Do not push anyone who isn't moving as fast as you wish. Help them if you can.
- If you cannot use the stairs, remain in place at the entrance to the stairwell (without blocking others) and someone will be along in short order to get you to safety.
- evacuations. Pay attention to their instructions and follow their directions.
- You must go to your designated evacuation location where staff will be taking your name and apartment information.
- ♦ Get there asap!





Movies & Excursions



THE MORE THE MERRIER



Ar Outing to Roses





Michelle Crockett



DSU WINS GOLD AT 43rd SPORTS EMMY AWARDS

BY OFFICIALHORNETNEWSPAPER ON MAY 27, 2022

By Charlisa Holloway Edelin and Nyla Njeri

On Tuesday, May 24th, six Delaware State University Students – Chelsea Abrams, **Michelle Crockett**, Gwenna Gentle, Nia Pope, Carlos Vasquez and Isaiah Williams, along with their Professors – Dr. Reneé Marine and Professor Zachary Kimball – attended the 43rd Sports Emmy Awards and walked away with the gold!

The Mass Communications students created a short documentary, "Once a Hornet. Always a Hornet. The Past, Present and Future of Delaware State University Football" which highlights Coach Rod Milstead's career as a star student-athlete, an NFL Super Bowl winner and his journey back to his HBCU as a coach. The film was entered as part of the inaugural HBCU Sports Production Grant sponsored by the Coca-Cola Company and the National Academy of Television Arts and Sciences. DSU's winning entry earned a \$40,000 grant and a coveted Sports Emmy award.

Congratulations to One of Our Newest Residents on a Job Well Done!

Watch on YouTube:

Once A Hornet...Always A Hornet: The Past, Present, and Future of Delaware State University Football - YouTube

EMMA THOMPSON TOM HANKS PAUL GIAMATTI JASON SCHWARTZMAN







ENFRENCE THERE DECOR ELECTED, THEN STORT DECART.

UTHER	Mer	10 July 2022	2022	HUTHER ILLAGE
Monday	Tuesday	Wednesday	Thursday	Friday
27	28	29	30	 Cheeseburger on Bun Baked Beans & Potato Salad Milk / Fruit CELEBRATE INDEPENDENCE DAY
4 K INDEPENDENCE DAY HOLIDAY CENTER CLOSED	5 Chicken & Dumplings Buttered Green Beans Roll / Milk Peaches	6 LS Sliced Ham Boiled Potatoes Cabbage Wheat Bread / Milk Applesauce	 Chicken Marsala w/Mushrooms Wild Rice Chef's Choice Veggies Bread / Milk Cookies 	8 Meatloaf w/Gravy Mashed Potatoes Green Beans Wheat Bread / Milk Applesauce
11 Boneless Chicken w/ Cranberry Glaze Seasoned Rice Veggie Blend Wheat Bread / Milk Fruit	 12 Taco Chili Salad Sour Cream, Lettuce & Tomato Salsa & Tortilla Chips Milk Brownie 	13 Chicken Caesar Salad w/Dressing Cucumbers, Tomatoes, Croutons Roll / Milk Pears	14 Roast Pork Loin w/Gravy Mashed Potato & Sauerkraut Roll / Milk Cake BIRTHDAY LUNCHEON	15 Fried Fish Macaroni & Cheese Stewed Tomatoes Wheat Bread / Milk Fruit
18 Salisbury Steak w/Onion Mushroom Gravy Mashed Potatoes Buttered Peas Wheat Bread / Milk Fruit	19 Baked Chicken w/Gravy Yellow Rice Buttered Broccoli Roll / Milk Fruit	20 BBQ Pulled Pork on Bun Baked Beans Coleslaw Milk Watermelon / Fruit	21 Fried Chicken Mac & Cheese w/White Cheddar Seasoned Mixed Greens Wheat Bread / Milk Pudding NUTRITION CLASS 12:00-12:30	22 Hotdog on Bun Baked Beans Coleslaw Milk Cookies
25 Chicken Pot Pie Buttered Mixed Squash Roll / Milk Fruit	26 Liver & Onions w/Gravy Mashed Potatoes Buttered Green Beans Wheat Bread / Milk Applesauce	27 Chili w/Red Beans White Rice Veggie Blend Cornbread / Milk Fruit	28 Fried Chicken Mashed Potatoes w/Gravy Succotash Roll / Milk Fresh Fruit	29 Hamburger on Bun Lettuce & Tomato Sweet Potato Fries Milk Pudding

	- UTHER OWERS	July	2022 Activity Calendar	Activity C	alendar	
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
26	27	28	29	30	1 5:30pm Bingo (I)A	2 5pm Bingo (II)A
ю	4 9:30am Food Stamp	വ	6	7 1:00pm British Wives (I)A 5:30pm	œ	6
12pm Church Service (I)A	kep (J)A 10:15 Morning Stretch w/Betsy 6pm Bingo (II)A		5:30pm Bingo (I)A	MOVIE NIGHT (I)A 5:45pm Bingo (IV)	5:30pm Bingo (I)A	5pm Bingo (II)A
10	11	12	13	14	15	16
12pm Church Service (I)A	10:15 Morning Stretch w/Betsy 6pm Bingo (II)A	3pm Cherub Group (I)C	1:00-4:00pm Methodist Women (I)C 5:30pm Bingo (I)A	5:45pm Bingo (IV)	5:30pm Bingo (I)A	5pm Bingo (II)A
17	18	19	20	21	22	23
12pm Church Service (I)A	10:15 Morning Stretch w/Betsy 6pm Bingo (II)A	12:15pm-1:00pm Food Box	5:30pm Bingo (I)A	1:00pm KARAOKE (J)A 5:45pm Bingo (IV)	2:30pm REPTILE EVENT (I)A 5:30pm Bingo (I)A	5pm Bingo (II)A
24 12pmChurch Service (I)A	25 10:15 Morning Stretch w/Betsy	26	27	28	29	30 5pm Bingo (II)A
31 12pm Church Service (I)A	6pm Bingo (II)A		5:30pm Bingo (I)A	5:45pm Bingo (IV)	5:30pm Bingo (I)A	6:00pm MEET N' GREET (I)A

		July	2022	July 2022 Activity Calendar	alendar	
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
26	27	28	29	30	L-1	2
						9am Private Reservation (III)A
3	4	ß	6 9:30am	7	8	9 9am Private Recentation
			SNAP Rep (I) Parlor	12pm-3pm Ceramics (III)		A(III)
II:00am Church Services (III)A	Dominos Dominos (I)A		10:00am Bingo (I)A	5pm Bingo (I)A		4pm Meet n' Greet (I)A
10	11	12	13	14	15	16
11.00am	5.20mm			12pm-3pm Ceramics (III)		
Church Services (III)A	Dominos (I)A		10:00am Bingo (I)A	5pm Bingo (I)A		
17	18	19	20	21 12pm-3pm Ceramics (111)	22	23
11:00am	5:30pm			5:30pm Movie Night (III)A		9am Private
Church Services (III)A	Dominos (I)A	11:30m-12noon Food Box	10:00am Bingo (I)A	5pm Bingo (I)A		Reservation (III)A
24 11:00am Church	25	26	27	28 12pm-3pm	29	30
Services (III)A	Dominos		10:00am Bingo	Ceramics (III)		
31 11:00am Church	A(I)		V (I)	1pm Karaoke (I)A 5pm		9am Private Reservation
Services (III)A				Bingo (I)A		V(III)





Name & Position

Extension

Kim Mendoza, Executive Director	
Jessica Parsons, Deputy Director	130
Tricia Robinson, Social Services	
Jessica Balog, Admissions	
Rachel White, Administrative Coordinator	
Sharon Poisson, Accounting	
Kari Ebert, Desk Supervisor	0
Kelly Hauer, Maintenance	111
Lili Griffin, Kitchen	128
Karen Ambruso, Beauty Shop	129
Wednesday / Thursday / Friday — By Appointment Only	
Front Desk	0



302-674-3780

Name & Position	Extension #
Tricia Robinson, Social Services	210
Luther Village 1 Desk	212
Karen Ambruso, Beauty Shop By Appointment Only	. 674-1408 ext 305
Medical Transportation	242-6187