





From the Desk of The Executive Director KIM MENDOZA

Wow it is hard to believe May is here already. The weather has started to warm up a bit, but then changes its mind. Hopefully, as it gets nicer, you will take the opportunity to get outside and enjoy!

As you may have seen, we are in the process of relocating some of our office personnel. Jessica Balog (Admissions Director) and Rachel White (Administrative Coordinator) will be located in the old Support Services offices across from the Library in Luther Towers I. Tricia Robinson (Social Services) will be moving into the old Admissions office in Building I; Jessica Parsons, Ken Richter and I will be in the Director's office. There is new signage which will be in place early next week.

We thank you for working with us through all these renovations and changes. Hopefully, by the middle of May, all the furniture for the parlor and outer lobby (including décor) will be in, making our facility (your home) look more updated.

Speaking of changes, the new washers and dryers are all installed now and everyone should have been issued a card. These seem to be working out well.

We have just had our new entry system installed. Hopefully, by the time you receive this letter, we will have worked out all the bugs.

We are going to open up more activities in May. Keep an eye on the calendar for updates.

INFORMATION FOR BOTH CAMPUSES Rent will be pulled on May 4th.

In some months, your rent may not come out of your account on the 4th due to holidays or weekends. Please check with your bank to verify rent funds have been deducted *before* pulling your money out while assuming the rent was already paid. This will save you from Insufficient Funds problems. I believe there may have been some misunderstanding with the wearing of masks in my last newsletter. So for clarification – if you are out of your apartment but within the confines of the building, you are required to wear your mask inside the building(s) – just as you would in any public facility that you would enter.

We received some cards from Delaware State Police talking about the ability to pre-register with 911. It gives you the ability to provide details such as pets or family members who may be in your home. I am including it as a separate page *(see last page)*. This could prove very useful in an emergency.

Kim Mendoza

Be Smart About Safety



Smart911 is a free 9-1-1 service available in Kent County.

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From the Desk of The Deputy Director JESSICA PARSONS

I am so excited to begin my journey in my new position where I will be serving all of our residents at Luther Towers and Luther Village from a different perspective. Over the last 16 years, I have had the privilege of moving most of you into your new homes but, although I will miss working with all new residents from the beginning, I look forward to serving you in a different capacity. Thank you for your patience as we work through the transition of positions and responsibilities.

We just installed the new Visitor Management System and are still working out some bugs in the system. As a resident, you will still gain entrance as you have always done with your access card. The change affects your visitors and deliveries. The system was installed to create a safer place for you to live so we know who is in the buildings at any given time. Please be patient as we work through it and we will update you once the work is completed.

Starting in June, we will begin face-to-face recertification appointments again. You will be given an appointment with a date and time so please make sure you keep these appointments. If you prefer to still have your recertification paperwork delivered to your door (as we have been doing), please contact Rachel Bakley at ext. 113 to let her know. Otherwise, you will be assigned an appointment.

As we make our way through this year with an anticipation that COVID numbers will improve, I hope that we will be able to do more activities – and maybe even some new ones! Enjoy the nice weather coming our way.

"Accept responsibility for your life. Know that it is you who will get you where you want to go, no one else." - Les Brown

Jessica



From the Office of Social Services TRICIA ROBINSON

Hello, Everyone 🙋

I want to remind everyone that the Lunch Meal served at Luther Towers Cafeteria is ONLY \$2.00!

I realize the menu states \$5 but that is if you eat at the Modern Maturity Center. Luther Towers Cafeteria serves a good, hot, yummy, balanced meal every day and you cannot beat the price at only \$2.00. We hope many residents will take advantage of the opportunity.

Currently, residents are required to call and make a reservation to eat in the dining room or you can make a reservation for a grab-n'-go meal! Just call security at 674-1408 ext. 0 by 4:00pm the day before to make your reservation.

The Bluebird will run on Wednesday's. for the month of May.



- Wednesday's will be split between Luther Towers and Luther Village.
- ◆ Luther Towers will ride Wednesday's 9am-12pm and Luther Village will ride Wednesday's 1pm-3pm.
- Saturday's will be for Luther Towers only.

We are in the process of hiring a new driver so we can return to the normal schedule. We would love to see increased participation on the Bluebird! Currently, we are allowing 7 riders per hour and, of course, we are following COVID-19 guidelines by requiring masks to be worn, social distancing practiced, and sanitizing after each trip.

I will begin to accept phone calls for Activity Room reservations on May 3, 2021. Effective June 1st, we will open the Activity Rooms for use. We will follow the State of Delaware COVID-19 guidelines and crowd size will be limited. Call me (Tricia) to make a reservation.

Sunday Church Services have resumed at Luther Village Building III. Sunday Church Services will resume at Luther Towers on Sunday, May 23rd, with COVID-19 guidelines in effect.



Bingo resumes at Luther Towers Building I on Wednesday's in May. COVID-19 guidelines will be followed.

NEW OFFICE LOCATION – My office at Luther Towers is now located in Building I across from the mailboxes (formerly Jessica Parson's office). If you need to meet with me, please make every effort to call me in advance to make an appointment.

My phone number is 674-1408 ext. 131. Tricia

From The Desk Supervisor KARI EBERT

April flew by in a flash, but I hope you took time to smell some flowers and count your blessings. Spring is a wonderful time to witness the power of transformation. The landscape goes from sparse and brown to abundant and colorful. I love to see how a kind word or small gesture can transform a person's entire day. I witness residents every day quietly paying their blessings forward! Here's to kindness and joy blooming along every path we travel this Spring!

As many of you know, we lost a very important part of our security team recently. Kirk Harris passed away unexpectedly on April 5th. While his services were in New York, NY, and most of us couldn't attend, we can honor him everyday by remembering his talent as an artist, his dedication to his job and his compassion for those around him. He will be sorely missed.

A quick reminder that the security desk is here to help you and your guests learn how to use the new Visitor Management System, but we are also learning it ourselves. It can be a stressful time when things change — your patience is much appreciated! With some teamwork, I believe your safety and well-being will be much improved. We'll just all take a deep breath and do our best.

When calling in your Stats, or your concerns, or your maintenance requests, or anything else, please remember to state the following:

- Your name
- The complex: Luther Towers or Luther Village
- The building number: LT 1,2,3,4 or LV 1,2,3
- Your apartment number

In the event of an emergency, it helps us act more quickly to have all the information.

Thank you for being open to the transformative power of joy and for being a part of the Luther Tower/Luther Village community.

> "My wish for you is that you continue. Continue to be who and how you are, to astonish a mean world with your acts of kindness." —Maya Angelou

Kari



MAINTENANCE NEWS

KELLY'S REMINDERS: The Laundry Rooms are for all residents to use. Please, when you are doing your laundry, use <u>Only ONE Washer</u> and <u>One Dryer</u>... Give other residents a chance to do their laundry, too.

PEST CONTROL

Luther Towers Apartments

May 5th	201-223	B01-B18
May 12th	301-323	1001-1018
May 19th	401-423	2001-2018
May 26th	501-523	3001-3018

Luther Village Apartments

- None at This Time -

THOUGHT FOR THE MONTH

A positive attitude might not solve all your problems... but it will annoy enough people to make it worth the effort!

Kelly

From The Maintenance Manager

4 []				
Baked Ziti 4 Baked Ziti 4 w/Ground Meat 9 Peas 8 alian Bread & Butter, Milk 11 Pudding 11 Sliced Low Sodium Ham 11	esuay	Wednesday	Thursday	Friday
11 iced Low Sodium Ham	Chicken Marsala Rice Vegetable Blend Bread & Butter, Milk Pears	5 CINCO DE MAYO Taco Chile Salad Lettuce and Tomato Tortilla Chips Key Lime Yogurt	6 <u>MOTHER'S DAY</u> Roast Beef w/Gravy Mashed Potato Broccoli Dinner Roll w/Butter Cake w/Icing	7 Herb Baked Chicken Garlic Roasted Potatoes Succotash Bread & Butter, Milk Applesauce
w/Pineapple Cherry Sauce Masheo Sweet Potato & Green Beans Ca Bread & Butter, Milk Bread & E Peaches Fi	Swiss Steak w/Gravy Mashed Potato Carrots Bread & Butter, Milk Fruit	12 Curried Chicken Rice Pilaf Squash & Tomatoes Bread & Butter, Milk Pears	13 BIRTHDAY DAY Roast Turkey w/Gravy Stuffing Buttered Peas Dinner Roll w/Butter Cake	14 Fried Fish Mac & Cheese Stewed Tomatoes w/ Lima beans Corn Bread, Milk Pudding
17 18 2000 Chicken Pot Pie Brussel Sprouts Bread & Butter, Milk Fruit Cocktail Lemon	S Pork Loin w/Gravy Garlic Roasted Potatoes Seasoned Cabbage Roll w/Bread, Milk Lemon Mousse	19 <u>Asian Day</u> Beef Yak w/Spaghetti Broccoli Bread & Butter, Milk Fruit-Ambrosia	20 Salmon w/Lemon Butter Sauce Au Gratin Potatoes Green Beans Pudding	21 Fried Chicken Mashed Potatoes & Gravy Collard Greens Roll w/Butter Fresh Fruit
24 Spaghetti Spaghetti w/Meat Sauce California Blend Roll w/Butter, Milk Peaches Appl	25 Meatloaf w/Tomato Gravy Mashed Potato Chef's Choice Veggies Bread & Butter, Milk Applesauce	26 2 Beef Hot Dogs on Bun Sweet Potato Fries Coleslaw Milk Oatmeal Cookies	27 OLDER AMERICANS' DAY CELEBRATION/NUTRITION CLASS Liver w/Gravy Mashed Potato, Green Beans Bread & Butter, Milk Pudding	28 <u>MEMORIAL DAY!!</u> BBQ Chicken Baked Beans Potato Salad Roll w/Butter, Milk Strawberries
31 1		7	3 Meal Only &	4

	UTHER NOWERS	May 2	2021 Activity Calendar	ctivity C	alendar	
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
25	26	27	28	29	30	-T
7	e	4	5 Cincot G:00pm Bingo (I)A	9	7	×
9 ; knd shuhan	10	11 3:00pm Cherub Group	12 6:00pm Bingo (I)A	13	14	15
16	17	18 12:15pm to 1:00pm Food Box	19 6:00pm Bingo (I)A	20	21	22
23	24	25	26 6:00pm Bingo (I)A	27	28	29
30 11:30am Church Services (1)A	33		2	0	4	Ŋ

	HUTHER N	May 2	021 A	2021 Activity Calendar	alendar	
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
25	26	27	28	29	30	1
2 9am to 1pm Church Services (111)A	ŝ	4	J	6 12pm to 3pm Ceramics III Arts & Crafts Room	7	×
9 Happy Mother's Day 9am to 1pm Church Services (III)A	10	11	12	13 12pm to 3pm Ceramics III Arts & Crafts Room	14	15
16 9am to 1pm Church Services (111)A	17	18 11:30 to 12:00 Food Box	19	20 12pm to 3pm Ceramics III Arts & Crafts Room	21	22
23 9am to 1pm Church Services (III)A	24	25	26	27 12pm to 3pm Ceramics III Arts & Crafts Room	28	29
30 9am to 1pm Church Services (111)A	31		2	0	4	LD





Name & Position	Extension #
Kim Mendoza, Executive Director	112
Jessica Parsons, Deputy Director	130
Tricia Robinson, Social Services (Tuesday / Thursday / Friday)	131
Jessica Balog, Admissions	119
Rachel White, Administrative Coordinator	113
Sharon Poisson, Accounting	132
Kari Ebert, Desk Supervisor	0
Kelly Hauer, Maintenance	
Nicole Newton, Kitchen	
Karen Ambruso, Beauty Shop (Wednesday / Thursday / Friday)	129
Front Desk	0

LUTHER ILLAGE Phone Extensions

302-674-3780

Name & Position	Extension #
Tricia Robinson, Social Services	
(Monday & Wednesday)	
Luther Village 1 Desk	
Karen Ambruso, Beauty Shop (Tuesday)	674-2712 ext 305
Medical Transportation	

Be Smart About Safety

Smart911 is a free 9-1-1 service available in Kent County.

No one plans to call 9-1-1, but now you can plan ahead.

Sign up for Smart911 to give 9-1-1 valuable information about yourself, family members, your home, pets and even vehicles that will be immediately available to 9-1-1 when you make a 9-1-1 call. These details can save valuable seconds or even minutes during an emergency.



Seconds count when....

- A child goes missing.
- There's a fire.
- You experience a medical emergency.
- There's an accident at home or work.
- You are in a vehicle accident.

Seconds Save Lives. Sign Up Today.

