

# Luther Towers / Luther Village

## February 2021

### **EXECUTIVE DIRECTOR**

As I begin my comments, on behalf of the staff, I would like to convey my condolences to the families and friends of our residents who passed away during the month of January. Residents are part of our family at Luther Towers/Luther Village; we wish eternal peace for all who have left the earth for greener pastures. Let us say a prayer for each of them:

Katarina Mahoney

Rose Ann Nicholson

Corrine Massey

Kay Early

Melvin Thompson

Michael McGuire

May they all rest in peace and may their lives be celebrated by their families and friends.

As you've witnessed, the weather has become challenging over the past few weeks; the temperatures have dropped precipitously and we've now experienced our first snow of the winter. Please be very careful during this inclement weather as you navigate through our entrances, exits, and walking surfaces at both campuses.

Our maintenance folks will do their part to ensure that walking surfaces are salted; please do your part by being ultra-careful.

February marks the one year point that we learned about COVID 19. This has unfortunately changed our lives in many ways especially in our ability to socialize with others. Our whole routines have had to change. While the vaccine is now available the job of immunizing everyone is a huge task that will take some time. Many of you are now eligible to receive the vaccine however the distribution and communication to receive the shot is not satisfactory. Tricia is attempting to coordinate with Walgreens to run a shot clinic when they receive enough vaccine to administer to a large group. While we would like to move fast in coordinating such an effort, we have no control over the process and can only work with others. We have received complaints from some of you that we have not provided the shots. Calling to complain about the lack of availability wastes not only your time but that of the staff. We are unable to provide medical care to you which is why we must work with the state and providers to do so. When and if we are able to coordinate for a shot clinic all of you will be notified. **Per guidance from the governor's office we**

**are required to insure all individuals in public areas properly wear a mask.**

The construction in the Luther Towers I lobby continues and is now starting to take shape. There are still some significant construction tasks to accomplish. The outside entrance will need to be enclosed as soon as the new outside door is received so we can then take out the current locking doors. The inner security doors, security desk and new floors will also be installed in the next couple of weeks. I am asking you to watch for notices as it will be necessary to reroute pedestrian traffic as we continue construction. The final step will be the installation of the new entry system in the lobby. Your entry cards will still be used to permit residents to enter the locked doors, however visitors will have a new kiosk to enter their information to gain access to the building. Entry instructions and training will be provided as soon as it is available and we are getting close to using the system. One of the advantages of the system, illegible handwriting will not be a problem as the information will be entered electronically just as you would when you go to a medical facility, assisted living or lab.

The installation of new, contemporary, washers and dryers in Luther Towers I and Luther Village III is a success—we've received very good feedback about the performance of the machines and use of laundry cards versus coins. So, on March 5, 2021, we will install new card operated

washers and dryers in Luther Towers II and Luther Village I. Kelly will be coordinating with residents for an instruction session and distribution of cards. Of course, laundry facilities will not



be available during same day installation, so please plan accordingly. We're always happy when we can offer amenities which improve your stay with us.

There appears to be an increase in the number of individuals using resident cards to enter the building. These cards are not to be used by anyone to enter the building as this is how we account for you when we do a status check. It is acceptable for you to have your aide to swipe the card at the mail boxes not to enter the building.

Ice and snow has arrived and with it the hazards of slipping, falling and auto accidents. Please plan to limit your travel during periods of inclement weather, we want you to stay safe.

## *THE BULLY BLOG*



As we get older it is expected that we would lose people around us, but it never gets any easier. During the last year we lost quite a few friends here, and next year may not be very different. With that said, what can you do to make your time here matter, not only to yourself, but to those you come in contact with. Live your life with intent, don't leave regrets for things you should have done or said to someone. Just remember tomorrow is not promised to any of us.....regardless of health or age. So make your life count!!!

For those that may not be aware DART is doing away with all of their colored cards, for you this means the card you purchase for \$14 will no longer be available February. The options are using their mobile app on your phone, you can still pay using cash per ride, or purchase a 7 or 30 day pass. These passes will expire, unlike the old cards. The pass prices are 7 day \$16 or \$32 depending on the zone, 30 day is \$60 or \$120. Unless you are a frequent bus rider your best bet is to either

use the app or pay cash when riding. Paratransit strips and SCAT tickets will still be available for purchase.

In His Spirit, Kim

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*"TALK WITH TRICIA"*

Hello Everyone! ☺

While at this time the COVID-19 vaccine is not in great supply in Delaware, all residents age 65 or older may register for an appointment when such becomes available. Appointment registration may be done by using the following web address: <https://vaccinerequest.delaware.gov>. Please use your personal computer, your smart phone, computers located in your respective buildings, or request assistance from a friend or family member. Because of the transmissibility of the virus, the staff will not be available to assist.

For those who do not have access to a computer or smart phone, you may contact the COVID-19 call center @ 833-643-1715 for assistance with making your request for vaccine appointment. Please understand that call center operators are likely to be overwhelmed with calls, so there may be a

wait. Call center operators will not be able to check your appointment status

## BE AWARE OF SCAMS

Everyone received a memo with the above information about how to register for a Covid vaccine in Delaware. **My plea to you is to be vigilant about people calling and trying to scam you during this time.** After you register online or by phone for the vaccine you will receive an e-mail confirmation when you have an appointment scheduled. There is no reason you should have to give out any further information over the phone. Unfortunately in this day and age scammers will use any opportunity to take advantage of our senior citizens.

Transportation continues to be a struggle for many of our residents. We hope that LT/LV transportation will be up and running soon but in the meantime I wanted to give you a few reasonable options. DART Para-Transit is available for **riders with a disability**. DART Para-Transit is a door to door transport, requires 24 hour notice and you must be enrolled in advance. The process includes obtaining an application from me that your doctor would fill out, returning application to me and doing a brief interview with DART over the phone. If you are interested please give me a call and we can get the process started. As stated in my reminders below Harvest Years Senior Center has transportation for grocery shopping and medical appts now.

We have to get you signed up in advance so give me a call to enroll in this option.

Other more modern modes of transportation would be an Uber ride or Taxi. There is also a company with more reliable rates M&T reliable transportation. Phone number is 302-660-9734.

Faith in Action a non-profit organization in Delaware provides local medical transportation. The phone number is 302-225-1040. You must leave a message and they will return your call. (not in the most timely manner so call in advance)

**If something happened to you who do you want to be in charge of clearing out your apartment?** The best way to make sure your wishes are followed is to have a Will completed. Please give me a call if you would like to start working on a Will, Advanced Directive, Power of Attorney. I have packets in my office that you can fill out and we can then mail to Jacki the lawyer from Delaware Volunteer Legal Services. After Jacki receives the documents she will draft the official will and mail back to you. Having a will is SO IMPORTANT

**Thank you to all residents that turned in their 2021 Social Security Benefit statements!**

Winner of Dover Place Trivia Question for January is [Shonna Hobbs](#)

from LV1. Prize was a TARGET gift card!

If you have an answer you would like to submit for this month's Trivia Question please put it in the BLACK BOX next to security desk (both campuses have one). Jennifer from Dover Place will do a door prize drawing for those who have the correct answer!!

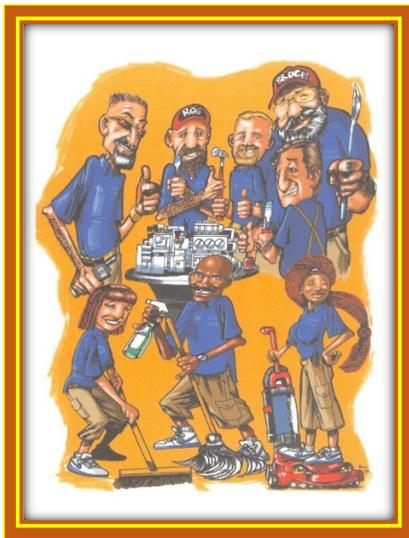
### FEBRUARY TRIVIA QUESTION:

From which language is the word ketchup derived?

Thank you, Tricia



Thank you, Tricia



MAINTENANCE NEWS

**Kelly's reminders:** Winter is here, and with that raining or snowing will make the surfaces, sidewalks, entry ways, etc. very slippery.

### Pest Control - Luther Towers Apartments

- Feb 3<sup>rd</sup> - 201 – 223 & B01 – B18
- Feb 10<sup>th</sup> - 301 – 323 & 1001 – 1018
- Feb 17<sup>th</sup> – 401 – 423 & 2001 – 2018
- Feb 24<sup>th</sup> – 501 – 523 & 3001 - 3018

### Pest Control - Luther Village Apartments

- None at this time

### Thought for the month

*May your February be filled with good thoughts, kind people and happy moments.*

Kelly

### INFORMATION FOR BOTH CAMPUSES

**Rent will be pulled on 4 Febuary.** Some months your rent may not come out of your account on the 4<sup>th</sup>, due to holidays, weekends, etc. **Please check with your bank to verify the rent has been deducted** before pulling your money out assuming the rent was already paid. This will save you from Non-Sufficient Funds problems.

# LUTHER TOWERS (674-1408)/ LUTHER VILLAGE (674-3780)

## EXECUTIVE

### DIRECTOR

Gary Coy

## DEPUTY

### DIRECTOR

Kenneth Richter

## MAINTENANCE

Kelly Hauer, Director

John Pinder, Maint Tech

Brian Coker, Maint Tech

Lew Friday, Maint Tech

Rageena Collick, Custodian

Roger Kemp, Custodian

Johnny Boyd, Custodian

Donna Eacho, Custodian

## HUMAN RESOURCES

Jeff Lewin

## INFORMATION TECHNOLOGY

Mark Lewin, Director

## SOCIAL SERVICES

Tricia Robinson, Administrator

Greg Holmes, Transportation

Dan Raube, Transportation

Thomas Flowers, Transportation

## ACCOUNTING

Sharon Poisson, Director

## ADMISSIONS

Jessica Parsons, Director

## SUPPORT SERVICES

Kim Mendoza, Director

Marcie Bunnell, Security Specialist

Kirk Harris, Security

Linda Cassidy, Security

Brandy Webb, Security

Becca Dill, Security

Stephen Leora, Security

Gary Farmer, Security

Kari Ebert, Security

Jeff White, Security

Rachel Bakley, Security

Shamoya Barzey, Security

Rob Coles, Security

## NEWSLETTER

LT1 Reporter – VACANT

LT2 Reporter – VACANT

LT3 Reporter – David Masterman

LT4 Reporter – VACANT

LV1 Reporter – Sam Shaver

LV2 Reporter – Mona Cole

LV3 Reporter - VACANT

## BEAUTY SHOP

(LT1) Wed, Thur, Fri 674-1408, Ext 129

(LV3) Tues 674-2712, Ext 305